



...experience the commitment™



CGI at a glance

COMPANY PROFILE

Key statistics

- _ Founded 1976
- _ Revenue run rate of CDN\$3.7 billion/US\$3.5 billion
- _ Approximately 25,500 professionals
- _ More than 100 offices serving clients in 16 countries
- _ One of the largest independent IT and business process services companies
- _ NYSE: GIB — TSX: GIB.A

End-to-end services

- _ Consulting
- _ Systems integration
- _ Management of IT and business functions
- _ Approximately 100 proprietary business solutions

Focused industry expertise

- _ Financial services
- _ Government and healthcare
- _ Telecommunications and utilities
- _ Retail and distribution
- _ Manufacturing

Corporate statistics verified as of August 2007.

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to solve them. With a 2006 8.8 out of 10 satisfaction ranking from 1,900+ client interviews through CGI's ISO 9001-certified client management process, CGI is committed to exceeding expectations and helping clients achieve results.

Our focus

At CGI, we understand it's how we deliver our services that makes us a partner of choice. Our business approach offers clients the expertise and accountability they desire at the value they need.

- _ **Client-proximity model**—organizes operations around local offices, allowing us to be rooted within clients' business communities and accountable for project success
- _ **Global delivery options**—combines onsite responsiveness through our local offices with the value of remote delivery through onshore, nearshore and offshore centers of excellence
- _ **Quality processes**—ISO 9001-certified Management Foundation builds high-quality, long-term relationships with CGI's clients, professionals and shareholders and continuously measures their satisfaction
- _ **Industry expertise**—fuels our deep understanding of clients' realities to implement solutions that transform their specific business environments

Our services

CGI has a comprehensive portfolio of services that enable us to serve as clients' full-service provider in improving all facets of their operations. Key service areas include:

- _ **Technology management**—full infrastructure management capabilities that adapt to clients' unique business requirements and needs
- _ **Application management**—day-to-day maintenance and improvement for clients' business applications, helping reduce costs and ensure faster delivery of initiatives
- _ **Systems integration and consulting**—the strategy, plans, design and implementation of business and technology solutions that solve clients' business challenges
- _ **Business process services**—management of back-office business processes to streamline operations and to reach new levels of efficiency and productivity

Our industry expertise

CGI offers its end-to-end services to a focused set of industries where we have developed deep expertise. This allows us to fully understand our clients' business realities and to have the know-how and solutions needed to advance their business goals.

Financial services—*break through to new earnings growth*

- _ Provider to 7 of the top 20 banks in the world and 75 of the top 100 insurance carriers
- _ Proprietary insurance solutions used by 300+ carriers and leading core banking solution used by 60+ credit unions
- _ 2,300+ institutions have used our retail banking, transaction processing and payroll services
- _ Leading ASP provider to securities sector in financial planning, asset allocation and plan administration

Government and healthcare—*better meet constituent and patient needs*

- _ Major provider to federal, state, provincial, local and municipal governments in the United States, Canada, Europe and Australia
- _ Leader in running back-office operations, having helped 190+ state and local organizations better serve 90M+ citizens and providing strategic financial management to 100+ U.S. federal agencies
- _ Industry leading proprietary solution and ASP offerings used by more than 140,000 professionals
- _ Recognized provider of IT services to more than 35 healthcare systems, 200 hospitals and departments of health

Telecommunications and utilities—*adapt to changing market dynamics*

- _ Have supported the transformation of 7 of the 12 largest global telecom service providers
- _ Industry leading solutions in business intelligence, billing, credit and risk management in major telcos worldwide; innovative service delivery solution enables rapid roll-out of revenue-producing services
- _ Partner to top members of the utilities market, including American Electric Power, Hydro Quebec and Los Angeles Department of Water & Power

Retail, distribution and manufacturing—*build profitability and customer preference*

- _ Partner to 250+ retailers across North America, including 16 of the top 100
- _ POS service provider to U.S. retailers representing 28,000+ store locations, 99,000+ POS devices, and approaching \$1B in annual sales transactions
- _ Service provider to multiple manufacturing segments and channels, including postal services, transportation and logistics, and wholesale distribution

REPRESENTATIVE CLIENTS

- _ Air Canada
- _ Alcan
- _ Allstate Insurance
- _ American Express
- _ AT&T
- _ Australian and New Zealand Bank (ANZ)
- _ AXA
- _ Bank of America
- _ Bell Canada
- _ BellSouth
- _ Blue Cross Blue Shield
- _ Bombardier
- _ Commonwealth of Virginia
- _ Desjardins
- _ Enbridge Petroleum
- _ Government of Canada
- _ Government of Quebec
- _ HSBC Holdings plc
- _ Hydro-Québec
- _ If Skadeförsäkring AB
- _ JPMorgan Chase & Co.
- _ Liberty Mutual
- _ Lloyds TSB Group Plc
- _ Los Angeles County
- _ Manulife Financial
- _ Merrill Lynch
- _ Michelin North America
- _ National Bank of Canada
- _ New York City
- _ Prudential Financial
- _ Sprint PCS
- _ Telstra
- _ Toronto Dominion Bank
- _ U.S. Department of Health and Human Services
- _ U.S. Department of State